



**WEST GOALPARA COLLEGE: AMBARI.**  
**GOALPARA: ASSAM**  
**GRIEVANCE REDRESSAL CELL**

The Grievance Redressal Cell aim to look into the complaints lodged by students and redress it as per requirement. Students can state their Grievances regarding any academic matter, mental, sexual, harassment related to caste, religion, community etc. Within the campus through the online and grievance suggestion box. The Grievance Redressal Cell solving the grievances of the students within the stipulated time on the basis of existing rules and regulation.

The Grievance Redressal Cell consist the following members:

- |                                   |       |                   |
|-----------------------------------|-------|-------------------|
| 1 .Principal,                     |       | : Chairmen of GRC |
| 2. Shahjahan Ali Sheikh           |       | : Convenor        |
| 3. Abul Kashem Pramanik. M.A. LLB |       | : Member          |
| 4. Abdul Latif Mollah             |       | : Member          |
| 5. Abu Bakkar Siddique UDA.       |       | : Member          |
| 6. President                      | Wgcsu | : Member          |
| 7. General Secretary              | Wgcsu | : Member          |



## **WEST GOALPARA COLLEGE: AMBARI.**

### **GOALPARA: ASSAM**

## **GRIEVANCE REDRESSAL MACHANISM**

Grievance Redressal Cell is one of the important cells functioning within the College to deal with the issues and problems faced by students and staff. Any activity happening within the campus that may directly or indirectly intend to abuse the student or staff both physically and mentally are observed by the respective committee/cell to resolve the matter. The committee functions in accordance with the directions and orders issued by the UGC, state Government and the affiliating University. In case of any issues relating to internal assessment of the students, they first approach their respective mentor. Students can carry the matter to the HoD if they are not satisfied with the mentor's solution. If the issue is not sorted out at the departmental level, they can bring the matter to the Principal and finally to the university authority for solution, if necessary. Thus, a three tier Grievance resolving mechanism is carried out to find out solution for the complaints related to internal marks of the students.

The victims of sexual harassment can directly approach the anti-harassment committee. This type of issues are discussed in presence of female faculty members and student representative.

Harassment related to caste, religion, community, etc. are discussed in presence of Principal, at least two faculty members and student representatives from that particular caste, religion.

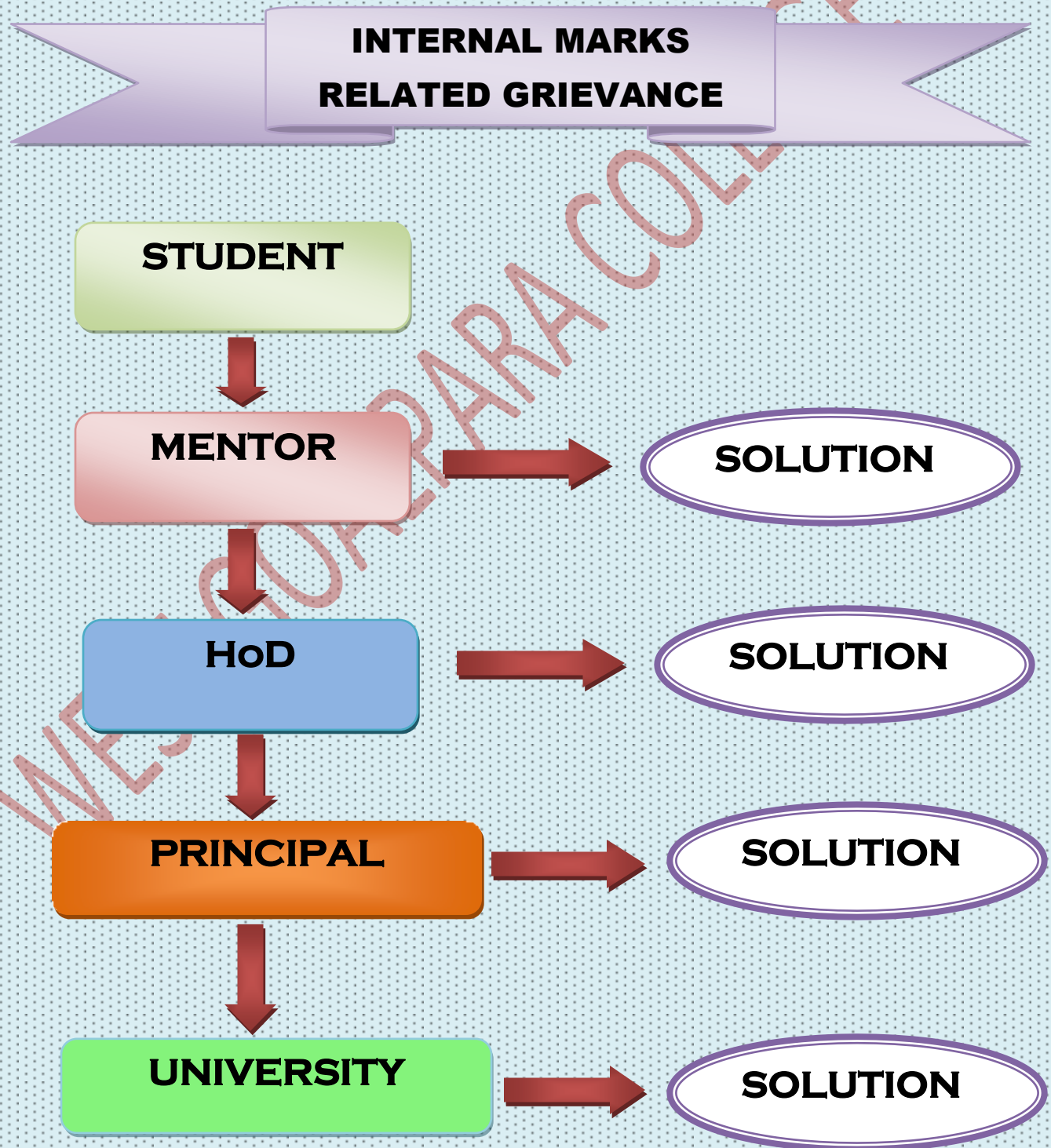


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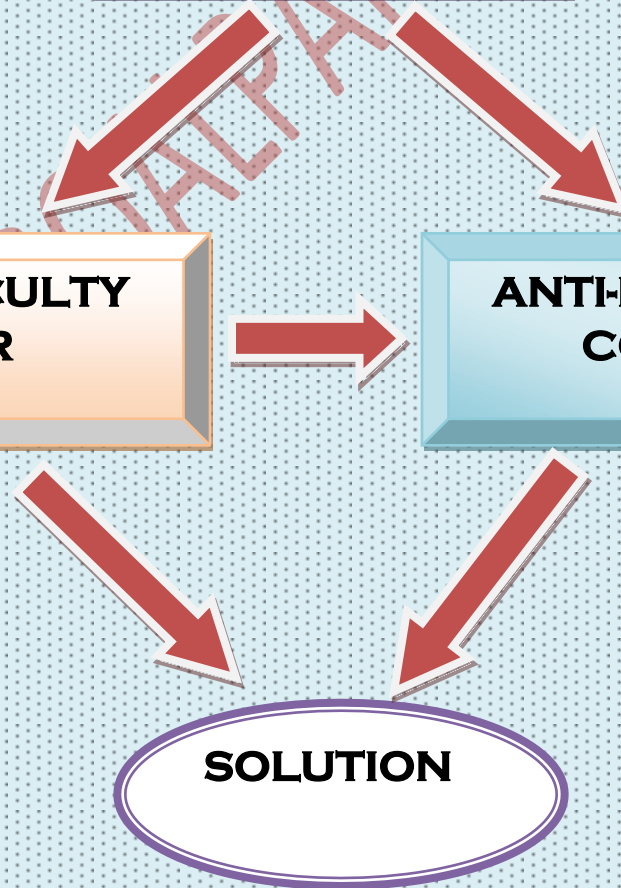
**HARRASMENT RELATED  
GRIEVANCE**

**STUDENT**

**MENTOR FACULTY  
MEMBER**

**ANTI-HARRASMENT  
COMMITTEE**

**SOLUTION**





To,  
The Principal,  
West Goalpara College.

Date - 7/2/2022

Sub- Complain against Electrician.

Respected Sir,

With due respect and reference to the subject cited above, I on behalf of the West Goalpara College Students Union have the honour to state that a serious complain raise against the Electrician that he does not properly repair the electric connection for that the fans don't work smoothly. The Students complain that they could not give attention in classrooms due to very hot.

Therefore, I request you kindly to take necessary steps on this matter and request you to repair all the fans and electric connection in all classrooms for greater interest of the students.

Yours faithfully,

Sayed Muzakkr Hussain

President

West Goalpara College  
Students Union

"Urgent Meeting Grievance and Redressal Cell"  
West Goalpara College

Dated: 9/2/2022

Venue - IQAC Room

Time: 2:00 PM

Agenda: - (1) Discussion about the Complaint of Union  
Body against the Electrician

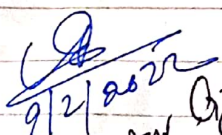
(2) Others

Signature of the members Present:

- (1) Abdul Latif Mollah
- (2) EK Ramul Islam
- (3) Nilamoni Nath
- (4)

The meeting was held under the presidency of Abdul Latif Mollah, Coordinator, Grievance Redressal Cell, West Goalpara College along with Students' Union and the electrician.

The meeting heard both the party deeply about the incident occurred between them. The meeting found guilty in electrician. The meeting threat the electrician not to do this type of negligence again otherwise he will be punished. The meeting ordered the electrician to do work properly that the students may not suffer further.

  
9/2/2022  
Co-ordinator Grievance  
Redressal Cell  
West Goalpara College



