



**WEST GOALPARA COLLEGE: AMBARI.**  
**GOALPARA: ASSAM**  
**GRIEVANCE REDRESSAL CELL**

The Grievance Redressal Cell aim to look into the complaints lodged by students and redress it as per requirement. Students can state their Grievances regarding any academic matter, mental, sexual, harassment related to caste, religion, community etc. Within the campus through the online and grievance suggestion box. The Grievance Redressal Cell solving the grievances of the students within the stipulated time on the basis of existing rules and regulation.

The Grievance Redressal Cell consist the following members:

- |                                   |       |                   |
|-----------------------------------|-------|-------------------|
| 1 .Principal,                     |       | : Chairmen of GRC |
| 2. Shahjahan Ali Sheikh           |       | : Convenor        |
| 3. Abul Kashem Pramanik. M.A. LLB |       | : Member          |
| 4. Abdul Latif Mollah             |       | : Member          |
| 5. Abu Bakkar Siddique UDA.       |       | : Member          |
| 6. President                      | Wgcsu | : Member          |
| 7. General Secretary              | Wgcsu | : Member          |



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## **GRIEVANCE REDRESSAL MACHANISM**

Grievance Redressal Cell is one of the important cells functioning within the College to deal with the issues and problems faced by students and staff. Any activity happening within the campus that may directly or indirectly intend to abuse the student or staff both physically and mentally are observed by the respective committee/cell to resolve the matter. The committee functions in accordance with the directions and orders issued by the UGC, state Government and the affiliating University. In case of any issues relating to internal assessment of the students, they first approach their respective mentor. Students can carry the matter to the HoD if they are not satisfied with the mentor's solution. If the issue is not sorted out at the departmental level, they can bring the matter to the Principal and finally to the university authority for solution, if necessary. Thus, a three tier Grievance resolving mechanism is carried out to find out solution for the complaints related to internal marks of the students.

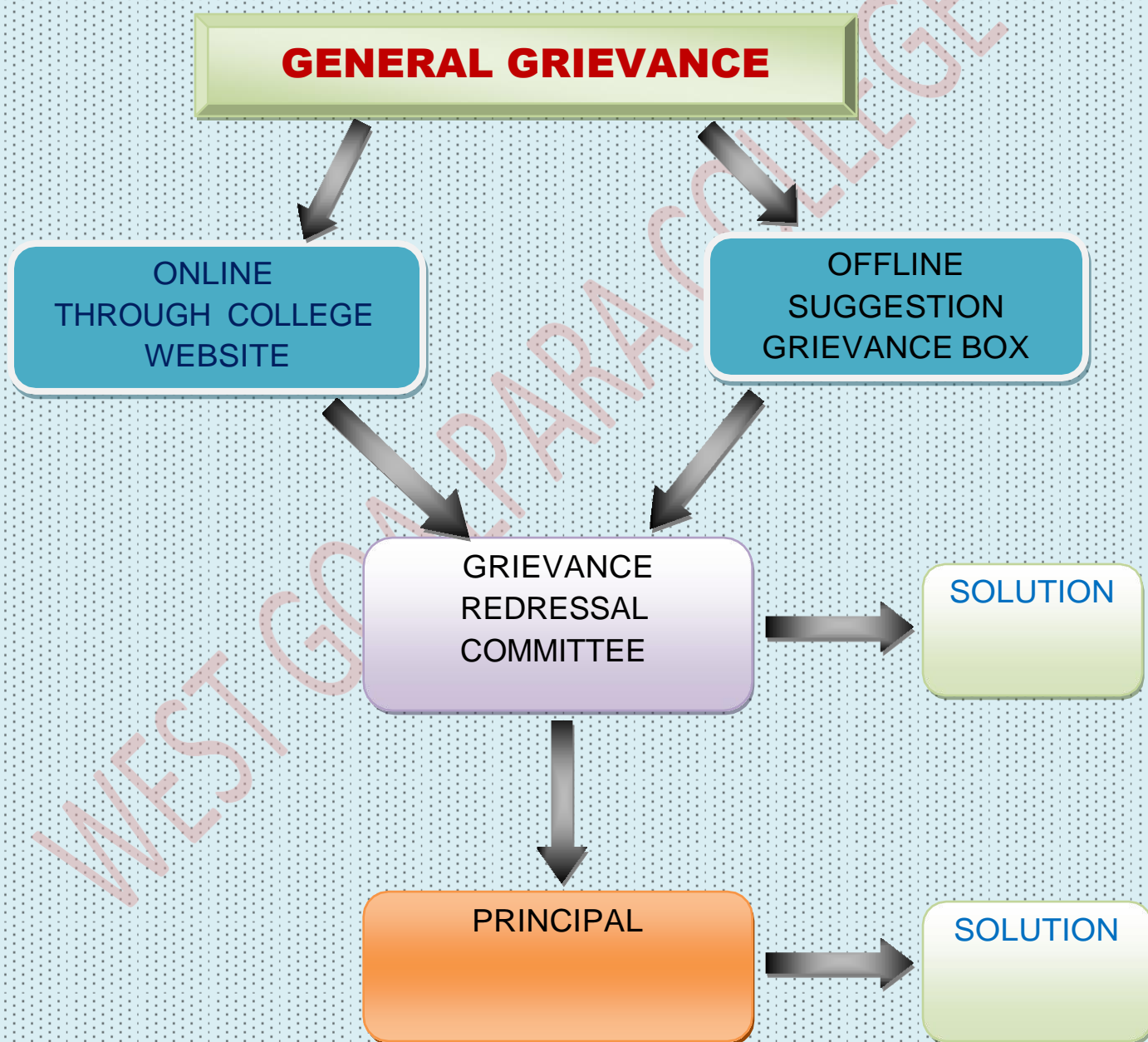
The victims of sexual harassment can directly approach the anti-harassment committee. This type of issues are discussed in presence of female faculty members and student representative.

Harassment related to caste, religion, community, etc. are discussed in presence of Principal, at least two faculty members and student representatives from that particular caste, religion.



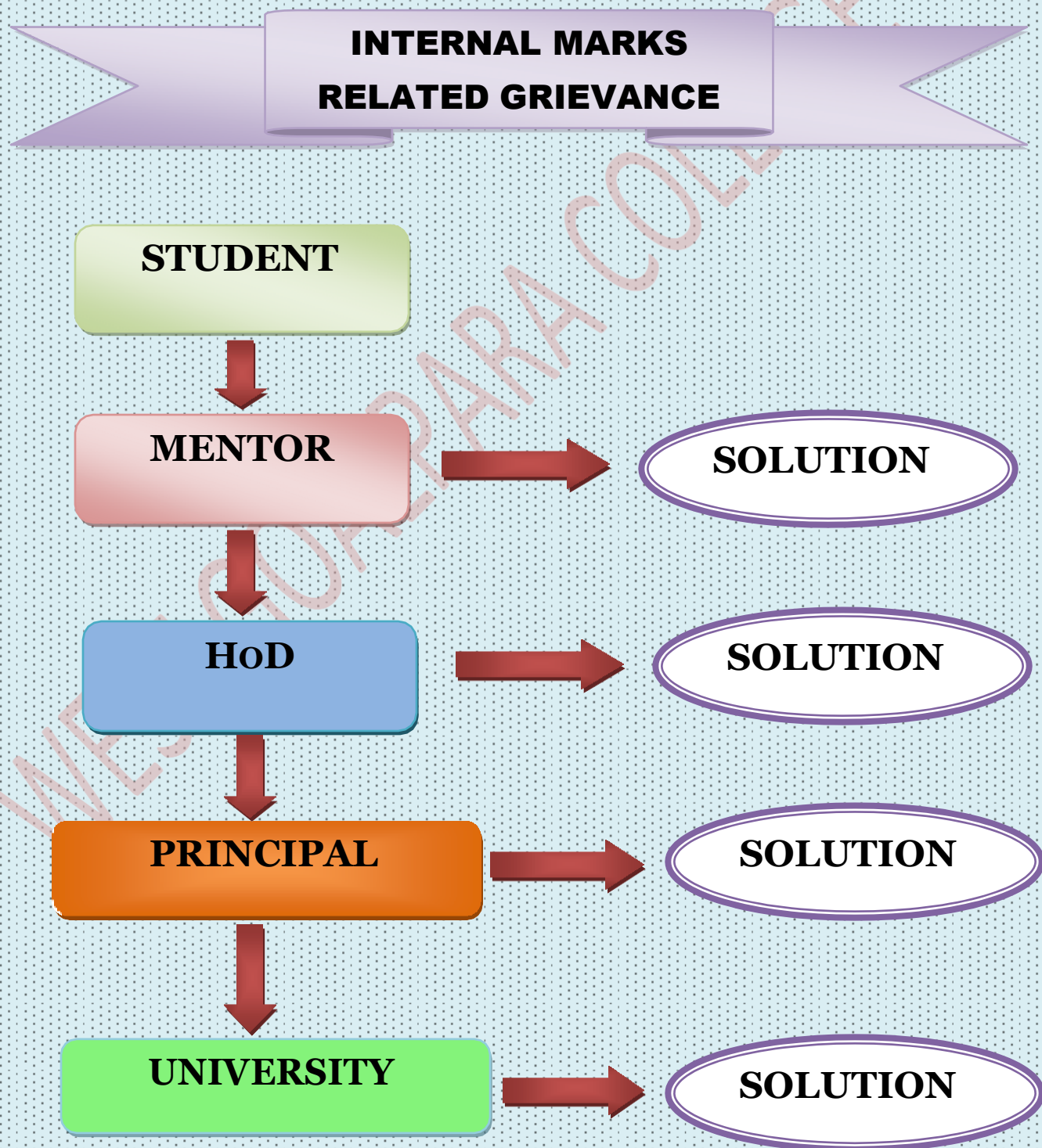


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**HARRASMENT RELATED  
GRIEVANCE**

**STUDENT**

**MENTOR FACULTY  
MEMBER**

**ANTI-HARRASMENT  
COMMITTEE**

**SOLUTION**

